

2-1-1 Idaho CareLine Year-to Date Spanish Contacts As of December 2008

[State Fiscal Year (SFY) = July 1, 2008 to June 30, 2009]

Call Classification	July	August	September	October	November	December	Total Calls
Abuse/Neglect	3	4	5	8	0	0	20
Adoption	2	2	3	1	0	2	10
Childcare	85	142	129	128	90	80	654
Clearinghouse	0	0	0	0	0	0	0
Dentist	3	2	4	3	5	4	21
Disabilities (under age 3)	0	3	0		0	1	4
Disabilities (age 3 & older)	0	0	1	1	0	1	3
Doctor	8	7	7	5	5	8	40
Employment / Business	4	2	2	7	4	0	19
Environmental Health	0	0	0	0	0	0	0
Financial Service / Benefits	156	234	253	356	327	422	1748
Foster Care	0	0	1	3	1	3	8
Fraud	0	1	1	2	1	1	6
Health Resources	26	20	19	24	9	12	110
Immunizations	0	2	3	0	0	0	5
Medicaid (Age 19-)	147	156	202	225	122	145	997
Medicaid (Age 19+)	81	101	127	140	133	135	717
Medicaid Dentist	5	4	2	5	3	3	22
Medicaid Doctor	12	18	13	20	12	13	88
Mental Health	1	4	2	2	2	4	15
Miscellaneous	11	26	15	12	16	16	96
Senior Issues (Age 60 & older)	2	1	0	0	0	0	3
Social Security	0	5	6	1	0	3	15
Substance Abuse	0	0	0	1	1	1	3
Tobacco	0	0	0	0	0	0	0
WIC	12	5	17	8	12	6	60
Total:	558	739	812	952	743	860	4664

Source: IDHW 2-1-1 Idaho CareLine "Get Connected, Get Answers"

Note: Report displays the cumulative contacts received from Spanish-only speakers to date during the SFY by month, by contact classification, and total contacts to date..